Our Mission

To give food with kindness and compassion to those seeking assistance while providing an opportunity for volunteers to serve their neighbors in Charlottesville and surrounding communities.
Dear Friends,

I am pleased to welcome you to the Loaves & Fishes Food Pantry 2018 Annual Report. We continue to touch the lives of many in our community through our mission to provide clients with food and our volunteers with the opportunity to serve.

In a community as vibrant and advantaged as we enjoy in the Charlottesville area, it is easy to be unaware of the financial struggles and food insecurity that some people experience. It is humbling to know how much it means to individuals and families to have access to quality and healthy groceries.

At our annual retreat the Board of Directors and staff reviewed and updated our strategic plan. We all agreed that our original mission remains as strong and relevant as ever. “To give food with kindness and compassion to those seeking assistance while providing an opportunity for volunteers to serve their neighbors in Charlottesville and surrounding communities.”

Loaves & Fishes is in a strong position to continue to carry out our mission thanks to the ongoing generosity of our volunteers, donors, and community partners, and to the commitment of our dedicated staff and Board of Directors. We truly appreciate all you do.

It is a privilege to be a part of this wonderful Loaves & Fishes organization.

With Gratitude,

Sue Wells Sargeant
2018 Board Chair

2018 Board of Directors

Sue Wells Sargeant, Chair
Josh Arbaugh, Vice Chair
Jim Berlin, Treasurer
Chris Boyce, Secretary through July 2018
Tim Cognata
Jerry Denney
Daniel Fairley II
William F. Hall
Brad Lamb

Jennifer LoCasale-Crouch
Amy A. O’Leary
Hu Shaffer
Michael Tubridy
Molly B. F. Walls

Cover Photograph: Pantry staff and volunteers gather to celebrate the retirement of Volunteer Coordinator, Nancy-Lee Kozub (front, center).
Volunteer Program Updates

Beginning in January 2018, Tracy Arbaugh, a long-time volunteer who was instrumental in setting up Loaves & Fishes’ VolunteerHub online volunteer scheduling system, joined Nancy-Lee Kozub as our second part-time Volunteer Coordinator (working a total of 20 hours together). Nancy-Lee, Loaves & Fishes’ first employee, had juggled scheduling volunteer help to run the pantry since 2009, and what an amazing job she did! Over the next eight months, Nancy-Lee and Tracy worked together, with Tracy managing group volunteer reservations and learning everything from Nancy-Lee’s long tenure and wealth of experience. Nancy-Lee’s last day working for Loaves & Fishes was September 1, 2018, making her retirement almost simultaneous with her retirement from teaching Spanish and French for Albemarle Co. Public Schools. While Nancy-Lee still volunteers at Intake from time to time, she is enjoying a well-deserved break and lots of time with her 16-month-old great nephew! As Loaves & Fishes’ 20-hour-a-week Volunteer Coordinator, Tracy now ensures that 175 volunteer positions are filled each week, including 28 positions for each food distribution, trains volunteers on our Link2Feed Intake database (see below), and helps business, church, and school groups schedule volunteer activities that are a great way to build camaraderie!

Link2Feed Intake Database

In July 2018, at the request of the Blue Ridge Area Food Bank, Loaves & Fishes started using Link2Feed as our client “intake” or registration database. Link2Feed is an internet-based database that standardizes how food pantries like Loaves & Fishes track who is receiving food, and when. The Blue Ridge Area Food Bank’s goal is for all food pantries in their distribution network to start tracking clients using Link2Feed, which will help the food bank get a better picture of where food insecure people are within (and outside) their service area. Link2Feed also gathers important demographic information on the people Loaves & Fishes serves, including amount and source(s) of monthly income, other benefits received (Medicaid, free or reduced school lunch, SNAP), languages spoken, and ethnicity, and will help us determine how to improve our program. Implementing Link2Feed also has helped Loaves & Fishes refine our monthly delivery program and reduce our deliveries from 175 households at Crescent Halls, Midway Manor, and other areas around Charlottesville to 75 households.
Client Gratitude

I came to Loaves and Fishes last week. I could not believe the kindness. I have never been in this situation before, so this was all very new to me. The intake person was very respectful and compassionate, even to coming to my car and giving me a hug when I was leaving.

The food was healthy and greatly appreciated.

I am not sure why it was so hard. Maybe because when my husband was alive, we were the givers not the receivers. When things turn around for me, I hope to be able to come and volunteer with your wonderful organization. Everything is in God’s hands as he has a plan and I know it will all be fine in a few months.

Thank you for being a blessing for folks who are going through a rough patch.

— Anonymous

Does it surprise you that the majority of our clients who are able to work are employed but still meet the USDA definition for people who are food-insecure? Many have multi-generational households and struggle to provide for all of their family members.

<table>
<thead>
<tr>
<th>Income Type</th>
<th>No.</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full-time work</td>
<td>568</td>
<td>21</td>
</tr>
<tr>
<td>Part-time work</td>
<td>505</td>
<td>19</td>
</tr>
<tr>
<td>No Income</td>
<td>444</td>
<td>16</td>
</tr>
<tr>
<td>Disability</td>
<td>358</td>
<td>13</td>
</tr>
<tr>
<td>Social Security</td>
<td>358</td>
<td>13</td>
</tr>
<tr>
<td>SSI/SSDI</td>
<td>285</td>
<td>10</td>
</tr>
<tr>
<td>Other income</td>
<td>116</td>
<td>4</td>
</tr>
<tr>
<td>Retirement</td>
<td>74</td>
<td>3</td>
</tr>
<tr>
<td>Undisclosed</td>
<td>12</td>
<td>1</td>
</tr>
<tr>
<td>Child Support</td>
<td>7</td>
<td>&lt;1</td>
</tr>
</tbody>
</table>

Pantry Client Employment Status
A Message from the Executive Director

Thank you for supporting Loaves & Fishes Food Pantry in 2018. Loaves & Fishes has grown significantly since Jerry Denney founded it as a mission of Charlottesville’s First United Methodist Church in 2004: from packing bags of shelf-stable food that recipients would pick up from an afterschool classroom at Jackson-Via Elementary School, to becoming a USDA distribution partner of the Blue Ridge Area Food Bank at a bigger, rented facility on Greenbrier Drive, to owning our own facility at 2050 Lambs Road where clients can shop for the fresh, frozen, and nonperishable foods they want. I am very proud of the work Loaves & Fishes is able to do with financial and volunteer support from our community. We could not feed almost 60,000 children, adults, and seniors each year without your help.

In 2018, Loaves & Fishes began purchasing eggs and fish to provide alternate protein sources for Muslim and vegetarian visitors, gave turkeys to every household visiting in November, thanks to the Blue Ridge Area Food Bank, and developed informational materials in Spanish, Farsi, and Arabic. We implemented the Link2Feed client registration database (see page 3) and started a Grab-a-Bag Friday food program for students in need at Woodbrook Elementary School with First United Methodist Church and Woodbrook staff. We continue to develop partnerships with other area social service agencies to ensure that anyone in our community who needs food knows they can come to Loaves & Fishes.

Additionally, with a grant from The Perry Foundation that was matched 1:1 by 10 individual/family, foundation, and business gifts, Loaves & Fishes expanded pantry work and storage space when we installed a canopy over our loading dock that protects the food we pick up five days/week from six different local grocers and that is delivered by the Blue Ridge Area Food Bank. We also were able

Continued, next page
to install a permanent building sign, correct drainage issues in the parking lot, and upgrade our waiting room chairs with a donation from the UVa Real Estate Foundation when the Cavalier Inn was demolished.

In 2019, we are continuing our outreach in the community and connecting with households that may need food. We are working to address barriers to accessing food, particularly transportation to the pantry and language barriers that may prevent some from seeking our assistance.

We thank you for your continued support and, as always, our doors are open to you. I love giving tours — please reach out if you would like to see first-hand what your support makes possible.

With many thanks,
Jane Colony Mills
executivedirector@cvilleloaves.org

Nothing goes to waste. About 2% of the food the Pantry receives is not suitable for distribution to our clients. Farmers pick it up weekly to feed their livestock.

2018 Pantry Staff

Jane Colony Mills
Executive Director, full-time

Ross Anderson
Driver, part-time

Tracy Arbaugh
Volunteer Coordinator, part-time

Nancy-Lee Kozub
Volunteer Coordinator, part-time
through August 2018

Lynne Morris-Wilson
Bookkeeper/Office Manager, full-time

Robert van Dyken
Warehouse Assistant, full-time

Brian Wilson
Operations Manager, full-time
Loaves & Fishes “super volunteer” Herb Heroy has logged a whopping 840 hours in VolunteerHub since we started tracking hours online in September 2017, but the actual number of hours he has dedicated to the smooth running of our pantry numbers in the thousands. Why? “I like working with the other volunteers, showing them how to do things, and being with people,” says Herb, who managed 300 people during 27 years as a road superintendent for Seminole County, Florida. As the leader of the sorting and restocking shifts every Tuesday and Thursday and shift leader, Herb has mentored and trained many, many volunteers and the strong relationships he has developed with other volunteers shows: the same 3-5 volunteers sign up to sort food every Tuesday or Thursday because they get to work alongside Herb. While he doesn’t talk about it much, Herb has a fascinating background: early in his career, he surveyed the land where Disney World would be built, he is (almost) certified to fly solo, and Herb is a great animal lover. While some know the name of his farm, Stubborn Ass Acres, comes from his business of breeding and raising donkeys (and goats), Herb’s roots in rural Manassas means he always has had animals – horses (he met his wife Beverly at his weekend job saddling 200 horses on her uncle’s horse farm), apes, indigo snakes – they even at one point had 10 baby alligators in their bathtub (“they ate $5 worth of goldfish every day,” says Herb). A charter member of the North American Saddle Mule and Donkey Association, Herb once had 19 donkeys. He and Bev still have two donkeys – 21-year-old August, who he brought back from Florida in 1999, and her daughter, 8-year-old Isabella.

Thank you, Herb, for all you give Loaves & Fishes and the legacy of care you give to our volunteers!

The support to our community from Loaves & Fishes has always personally impressed me. Many within our church have volunteered and shared how the experience impacted them deeply. As a church member, I have had the opportunity to learn many other great things that are occurring within and through Loaves & Fishes that may not be seen initially.

This spring, I became a proxy individual to pick up food for a family in need. From the first moment I arrived at Loaves & Fishes, to then going to all the food stations, and finally heading back to my vehicle, I felt cared for and supported. The two guides who assisted me were amazing. I learned it was only their first and second times serving, which surprised me since they were so well informed. It was amazing to experience first hand what this type of support means to those in need within our community!

— Chris Becker, City Church
Addressing the Need in 2018

Individuals Served

<table>
<thead>
<tr>
<th>Category</th>
<th>Served</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children (age 18 &amp; under)</td>
<td>20,841</td>
<td>38%</td>
</tr>
<tr>
<td>Seniors (age 60 &amp; over)</td>
<td>8,001</td>
<td>14%</td>
</tr>
<tr>
<td>Ages 19–59</td>
<td>26,653</td>
<td>48%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>55,495</td>
<td></td>
</tr>
</tbody>
</table>

Of the individuals served, 24% are disabled. Seniors are eligible for the USDA’s CSFP program in which Loaves & Fishes participates. (Learn more at www.cvilleloaves.org.)

Loaves & Fishes Food Pantry serves all clients regardless of race, color, national origin, age, sex, or disability.

Pounds of Food Distributed, by Source

<table>
<thead>
<tr>
<th>Source</th>
<th>Pounds</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Donated</td>
<td>1,142,115</td>
<td>69%</td>
</tr>
<tr>
<td>USDA</td>
<td>401,010</td>
<td>24%</td>
</tr>
<tr>
<td>Purchased/Fee-based</td>
<td>106,557</td>
<td>6%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>1,649,682</td>
<td></td>
</tr>
</tbody>
</table>

Loaves & Fishes Food Distribution in Recent Years

<table>
<thead>
<tr>
<th>Year</th>
<th>People Fed</th>
<th>Pounds of Food Distributed</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>71,369</td>
<td>1,692,061</td>
</tr>
<tr>
<td>2015</td>
<td>64,056</td>
<td>1,615,630</td>
</tr>
<tr>
<td>2016</td>
<td>58,379</td>
<td>1,497,385</td>
</tr>
<tr>
<td>2017</td>
<td>59,082</td>
<td>2,082,208</td>
</tr>
<tr>
<td>2018</td>
<td>55,495</td>
<td>1,649,682</td>
</tr>
</tbody>
</table>

Loaves & Fishes’ mission to feed the hungry in our community is entirely supported by contributions from the community. We welcome your support as a volunteer, with your tax-deductible contribution, or both.
Loaves & Fishes Food Pantry, Inc. is a Virginia 501(c)(3) corporation. Our 990 federal income tax returns are available at www.cvilleloaves.org and on Guidestar.org.
Loaves & Fishes is grateful to all who helped curb hunger in our community by supporting our mission to give food with kindness and compassion to those seeking assistance in the greater Charlottesville area. This includes anonymous donors who are not listed here. Thank you!

Community Partners

A large portion of the food Loaves & Fishes distributes comes from the Blue Ridge Area Food Bank, but we also received donations of food or services from the following organizations, families and individuals in 2018.

ABC Preschool
Airguns of Virginia
Aldersgate United Methodist Church
Anytime Fitness
Appleberry Mountain Taxidermy & Meat Processing
Marico Baker
Bellair Farm
Body Balancing Center
Chris Boyce
BreadWorks
Broadus Wood Elementary
Charlottesville Chapter of The Links
Charlottesville Radio Group
Cheryl Cooper
Costco Wholesale Corporation
Covenant Church
Crown Orchard
Daisy Troop 623
Delilah A. Dollenger
Camille & Kelly Drews
Jeff Etlen
Lloyd Evans
Allison Feldron
First Church of the Nazarene
First United Methodist Church
Food Lion
Free Union Country School
Heather Gallimore
Phil Garacu
Giant #237
Greenbrier Elementary School
Harris Teeter at Hollymead Town Center
Ruth Haske
Hidden Pines Meat Processing
Ivy Creek United Methodist Church
JAG School
Johnson’s Deer Processing
Maple Grove Christian Church
Martin Horn Construction
Carolyn McGee
Stopher Miller
Antoinette Monroe
Monticello High School
Mudforest Farm
Nestle’s
NWG Solutions
Ruth Poole
Ragged Branch
Roslyn Farm
Sam’s Club
Shenandoah Porsche Club
Southside Church of God
St. Anne’s Belfield
Sysco Virginia
The Kroger Company
Susan Thomas
Trader Joe’s
University of Virginia ROTC
Phyllis Van Dyne
Virginia Credit Union
Walker Upper Elementary
Rod Walker
Walmart Distribution Center
Wegman’s Food Markets, Inc.
Wells Fargo
Western Albemarle High School
Society of St. Andrew
Sheri Willcome
Tiffey Wilson
Builders Circle

Builders Circle supporters have committed to giving at least $1,000 per year for three or more years to Loaves & Fishes’ operating funds. This provides us with increased security to plan for the future.

Rebecca & Christopher Allison
Josh & Tracy Arbaugh
Jenny, Gaines, Winn & Rod Ballard
N. Scott & Susan L. R. Barker
Maurya B. Batten
Jim & Kathy Berlin
Paul A. & Jane S. Bopp
Cliff and Judy Braun
Michele Claibourn & Paul Martin Family
Jane & Bill Clarke
Donna & Timothy Cognata
Kenneth & Katherine Day
Jerry & Juli Denney
Daniel Fairley II
Garland M. & Katherine H. Canter Donor Fund
Kevin & Carla Haag
Bill Hall & Mary R. Gray
Matthew & Jennie Hantzmon
Bill Johnson
Rebecca & Brad Lamb

Larry & Harriet Lambert
Martha B. Kraus Charitable Fund
Bill & Nancy May Charitable Fund
McNerney Charitable Fund
Lang & Latham Murray Charitable Fund
David W. Pedrick & ElizaBeth McCay
Sabra R. Purtill Charitable Trust
Ruth & David Poole
Susan Wells Sargeant
Dr. Hubert & Ann Shaffer
Shaw Family Charitable Fund
Susan and Peter Sheeran
The Johnson Family Charitable Fund
Michael & Lynda Tubridy
Hatsy & Scott Vallar
Brian L. & Lynne Morris Wilson
Anonymous (3)

Individual & Family Donors

$10,000 and up

David & Krisan Marotta
John Nunley

Richard L. & Julia G. Nunley
Caroline Nunley Satira

$1,000–$9,999

Susan W. Davenport & W. Edgar Spigle Fund in CACF
Georgia Gilmer
Byron L. & Marie Harris
Lt. Col. Robert & Dr. Karen Kimmel, in honor of Virginia, Ella Grace & Hugh Robert
Aimee Marshall
Jeffrey Moore
L. Christopher Noland
George C. & Constance D. Palmer
William and Linda Roberts

Andrew & Kara Romano
Diane Rosin
Donation in memory of Carmela & Charles S. Rotolo
Russell & Diane Strait, in honor of Trish Jeffries’ birthday
Bill & Lois Stewart
Philip B. & Phyllis A. Tenney
Susan T. Webb
Mary Walter & George Yin
Jamie Yowell
Anonymous (4)
$500–$999

Steven Allen
Jonathan Blank
Amy Brown
Barbara Bruner
John D. & Anna Castle
Lisa Citro
Ravi Chandra
Robert Clayborne
Ron & Marilyn Comfort
Stacey Diefendorfer
Danny Kesner
Gary Knight
David W. & McCrea
S. Kudravetz
Vincent Lynn
Jane Colony Mills
Amy & Tom O’Leary
T. Rock Phillips, in honor of all the volunteers at Loaves & Fishes
Helen Simecek
Molly B. F. Walls
Elbert W. & Betty B. White
Anonymous (3)

$250–$499

Melody Bianchetto
Edward & Joyce Allison, in honor of Chris and Becky Allison
Donald & Rebecca Boone
Andrea Bunce
Joyce Galbraith Colony, in honor of Jane Colony Mills
Gwyn & Brian Conway
Jennifer LoCasale-Crouch & David Crouch
Joseph E. & Monica S. Davis
Daniel Foster
Amanda Glass
Caroline & John Griffin
John D. & Hillary T. Horn
Sherry & Kent Mangold
Christopher W. & Mirentxu V. Meyer
Rachel & Jim Miller, in honor of Russell Lewis Arbaugh
Martha Murray
Kelly Renfroe, in honor of Lynn Renfroe
William & Joyce Seibert
The Susan and Rick Randolph Fund
Peter & Victoria Sorensen, in memory of JoAnne Walker
Ian Terrell
Jean B. Turrentine
Barbara Turner
Dennis Womack, in memory of Catherine Jane Womack
Michael Weber
Colston Wood-Hanshaw, in memory of William Warner Wood
Anonymous (3)

$100–$249

Anonymous, in memory of Virginia “Ginny” Steele
James & Evie Angevine
Rebecca Berk
Robert Bohnke
Ann Brown
Heather L. Carlton
Betsy Carrier
Jill Carroll
Carol F. & Stephen M. Clarke
William & Alison Cockrell
Michael & Carol Coffey
Joshua Cordonnier
Rachel D’Anna
Sandra Edwards
Sarah Elwood
Donald W. & Mary Jean Foss
Robert A. & Patty U. Foster
Patricia Groeninger, in honor of the Tom & Jeanine Wolanski Family
Kathleen M. Guciullo
Lynn Hamer
Christopher & Ruth Haske, on behalf of Free Union Country School
Herb & Beverly Heroy
Kimberly Hoffacker
Eliza Holland, in honor of the teachers and staff at Murray High School and of Rabbi Rachel Schmelkin and the Bat Mitzvah of Lily May Holland
Richard & Susan Howard-Smith
James & Judith Jaeger
Naim Kabir, in honor of Alan Johnson’s birthday
Aileen W. Kelly
Rochelle Keshap, in honor of Sutherland boys’ graduation, June 2018
Gary & Evelyn Kessler
Keith Knight
Michael Latsko, in honor of three UVA HR departments
Richard A. Lau
Laura Lewis
Tracey Linneweber
Lynn Marsden
Michael & Sally McEuen
Gary McGee
Anne Steele McMennamy, in memory of Virginia “Ginny” Steele

Continued, next page
Virginia Miller
Gail Milligan
Robert G. & Annette L. Minnis
Bethany Masher
Katy O’Brien
Nancy O’Brien, in honor of Craig O’Brien’s birthday
Bill & Marilla Owens
Shannon Paylor
Graham F. Payne
Rebecca P. Pence
Michael F. Pillow
Patrick Punch
Will Retzer

Mark & Renee Richardson
Pamela Riggs
Kevin Skadron
Stefan Slagowski
Jeffrey Smith
Edward Smith, Jr.
Porter Smith
The Smith Family Trust
Richard Stanley
Ken & Margaret Stickley, in honor of Rev. & Mrs. David Stickley and Mr. & Mrs. Rick Herberg
John T. & Victoria S. Sykes
Virginia L. Syptak
Katherine Tucker, in honor of Mac & Kay Canter
Chris VonFrielinger
Lynn Waidelich
H.M. & Joann S. Walker
Steven Weiskircher & Caroline Anderson
Steffan Clark Welch
Katy & Timothy Wessel, in honor of Trish Jeffries’ birthday
Jeanine & Tom Wolanski
Anna Yanes
Anonymous (5)

In honor of: ¹Christine Leonard Bryant’s birthday, ²Alan Johnson’s birthday, ³Lynne Morris-Wilson, ⁴Pastor Ed Riggs’ birthday, ⁵Robert Van Dyken, ⁶Katy Wessel’s birthday
(donations made as part of a Facebook or Giving Tuesday fundraiser)
Volunteers sort and bag donated produce. It takes many hands to make our mission a success!
Foundation Supporters

Adiuvans Relief Fund  
Bama Works Fund of Dave Matthews Band in CACF  
Batten Family Fund  
Brent Family Foundation  
Charlottesville Area Community Foundation (CACF)  
Jefferson Family Charitable Foundation  
Lewis G. Schaeffer, Jr. Foundation Inc.  
Paul and Margaret Porter Foundation  
The Charles Fund  
The Richard and Leslie Gilliam Foundation  
The Watterson Foundation  
The Whitney & Anne Stone Foundation  
University of Virginia Foundation  
Anonymous

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Aldersgate United Methodist Church  
Blue Ridge Church of Christ  
Charlottesville 1st Church of Nazarene  
Cherry Avenue Christian Church in the names of Matt & Maria Donham, Carlton & Linda Ramsey, Daniel Morris, Tracy & Jamie Morris, and Joyce Herndon  
First United Methodist Church (FUMC)  
Hinton Avenue United Methodist Church  
Korean Community Church of Ch’ville  
Peace Lutheran Church  
Southside Church of God  
St. Marks Lutheran Church (ELCA)  
The United Methodist Church, Charlottesville District  
Anonymous

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Altar’d State  
Amazon Smile  
Apex Clean Energy, Inc.  
Better Living Foundation  
Charlottesville Radio Group  
CMG & TRS  
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GE Foundation*  
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IBM  
James Robert LLC T/A Classic Furniture  
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LPL Financial*  
McGuireWoods LLP  
Microsoft*  
Osen Hunter Foundation*  
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Quantitative Investment Management Fund  
Random Row Brewing Company, LLC  
Riff Raff Productions  
S & P Global Foundation*  
Signature Family Wealth Advisors  
UVA Investment Management  
Virginia National Bank  
Wal-Mart Stores Inc.  
Wells Fargo Foundation

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BSA Troop 37  
Charlottesville Track Club  
Free Union Country School  
International Order of Odd Fellows (IOOF)  
Maxine Platzer Lynn Women’s Center at U.VA  
Network for Good  
Rumi Forum Charlottesville  
Student National Medical Association  
UVA Batten School Graduate Council  
Woodbrook Elementary Coin Harvest

*Matching Donation. These companies matched donations of individual employees to Loaves & Fishes. Ask your employer if they will match YOUR gift!